

# Capp Swim Lesson Policies

## **Private Lessons**

Private lessons are a fantastic way for you or your child to achieve great results! Private lessons are available for open registration during our scheduled swim lesson hours. Private lessons requested outside of our scheduled times will be added to our waitlist and scheduled at the earliest convenience, when possible. When requesting private lessons please include ideal times, days, and instructor for you or your child to attend private lessons. We will do our best to accommodate your needs based on our staff availability and facility needs at the requested times.

## **Aquatic Policies**

**Payments:** All payments must be made at the time of enrollment. Payments may be made in cash, check, or credit card and can be done in person at the facility or online (card only). All lessons are available on a first-come first-serve basis and spaces will not be reserved without payment. We do not prorate for missed lessons or practices.

**Child Supervision:** All children must be under direct adult supervision at all times. Parents must be within the Aquatics center or Aquatics lounge at all times while their children are participating in lessons. Only children 13 and older may be at the facility without an adult.

**Holidays:** Any holidays that coincide with class days are accounted for when pricing options are selected and you will not be charged for those days.

**Scheduling & Make-Up:** There are no makeups or refunds for missed group or private swim lesson classes. Any group lessons canceled by us will be refunded.

**Safety:** Your child's safety is very important to us. No one is allowed in the pool without an instructor. Children cannot enter the pool before their lesson. When class is over, the swimmers must exit the pool.